



COMPANY PROFILE

Update: Feb 2012

The Vision

We are passionate about customers. Every time we have contact with a customer, our aim is to deliver an excellent experience.

We're working to meet the needs that customers have today and innovating to meet the needs they will have tomorrow.

This means getting ever closer to customers, understanding their lifestyles and their businesses, and establishing long-term relationships with them.

We hope that every time customers deal with us, their experience reflects our vision:

- ✓ we do what we say we will do - when we say we will do it - for the price we stated
- ✓ we are pro-active and easy to do business with - and we care
- ✓ if we don't keep our promises, we make recovery our number one priority.

Company History

With experiences in Information Technology (IT) more with almost two decades now, Glenn R. Wenas founded iService in March 9th, 2006. iService focused in IT consultancy and maintenance service. And today iService has developed to a deeper knowledge, experiences, and stronger IT fundamentals supported by experience and energetic staffs in the field.

iService became a division of PT. Ken Solusindo in mid of 2008, based in Jakarta, expanded the service to support different kind of industry, trading, manufacturing, mining, travel & tourism, property, consulting, etc. Based on our commitment to gain our clients trusts, we are delivering our best efforts to help organizations to increase their productivity without worrying management of IT systems.

To continuously support our clients even better, and to ensure we are giving up-to-date solutions, we present PLiKhost to provide web hosting and domain registration service as one stop solution to the clients. We are supported by experienced staffs in different skills, such as System Analyst, Programmers, System Administrator, and Technical Supports. And also supported by several distributors/authorized dealers from well-known IT brands, reputable software house and system providers and others.

In 2008, through our division, gdLogic, we have developed few software products and managed successful application development service and deliver custom-made to our clients. And to answer the needs of fleet management for our clients, we provide GPS Tracking service that delivers high quality of GPS Tracking service and fleet management service.



The Company

Company Name	:	PT. Ken Solusindo
NPWP	:	02.845.006.2-063.000
SIUP No.	:	00634 / 1.824.271 (Issued Date. 18-Mar-2009)
TDP No.	:	09.03.1.46.58694 (Issued Date. 13-Jul-2010)
Akta Pendirian	:	Nomor 40, 12-Jun-2008 Notaris Raden Johannes Sarwono Jakarta
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Business Outline

✓ iService - IT Consultancy

Changing demands in Information Technology (IT) has force businesses to act swiftly and get information accurately as much as possible in order to meet their business goals. Making innovations to the business models is the key to keep in the business competition and profitability.

iService partners with the customers to define needs and will do the research, development of solutions, and deploy the solutions across your organization in a transparent way of work. And the most important is that we keep all information exclusively.

Here are the consulting areas:

- Business process management
- Change management
- IT infrastructures and architectures
- IT operation and service management
- Data and security management
- Risk management and contingency plan

✓ gdLogic - System (Software) Development

In response to the emerging technology, we provide tailored solutions specifically for your organizations and keep you to the latest trends. We helped organizations in design – develop – deploy systems, optimizing business process, management of information system, supporting IT operations, and designing risk management.

We helped organizations to understand and take advantage of the business opportunities presented by the Internet. We assisted in scoping and implementing comprehensive Internet strategies, and develop fast, intuitive, and secure web sites to powerful business applications.

The customized functionality in our web sites is a result of the most important component of our services - our graphics design and programming teams. We designs, builds, and supports business sites using a wide range of media and programming tools such as Flash and 360 photography.

In addition to provide total solution, we also offer to our clients a web host that connected to the Internet all the time for their website contents as well as mail systems.

✓ iService - Technical Support

We provide technical support service to help customers to promote their key business activities. We let the customers to focus on what they are doing without worrying IT systems. As a total solution to the customers, we offer system maintenance service to keep the system health stable with service level agreement.

The service covers the following areas:

- Hardware/Software Technical Support
- Preventive Maintenance
- Outsourcing IT Support

✓ PLiKhost - Internet Hosting Solution

To the corporate who need to connect themselves into the world and deliver information not only for internal use but also available for public with cost effective way, we provide secure internet host solution for our customers. The customer able to utilize the system as simple as a website and e-mail system, or utilize more to deliver back-office application to make available for the staffs to work mobile, and keeping information up to date seamlessly.

✓ OTOTrace - GPS Tracking and Fleet Management Service

A division focuses to provide GPS Tracking and Fleet management service for our client needs especially for corporate that managed number of fleets. By using GPS tracker, OTOTrace combined with our in-house developed application that enables client to realtime monitor and take control of their fleet utilization.

Customers

The following companies have become references to the professional works that indicated our success.

- Anugerah Mas PT. – Agra Mas
- Anugerah Abadi Multi Usaha PT. – Jakarta
- Anugerah Tour Semesta PT. – Jakarta
- Asahi Synchronotech Indonesia PT. – Jakarta
- Batakan Beach Café – Balikpapan
- Cipaganti Otojasa PT. – Bandung
- Concept Two Technology PT. – Jakarta
- Coffee Toffee Café – Sangatta
- Dekalindo Sumber Makmur PT. – Jakarta
- Dongsung NSC (IDN) PT., a Henkel Group Company – Tangerang
- Duta Prima Santosa PT. – Jakarta
- Fajar Harapan PT. – Bogor
- GBI Danau Bogor Raya – Bogor
- Gesit Alumas PT., a GESIT Group Companies – Jakarta
- Grand Hotel Jatra – Balikpapan
- Gyann Consultant PT. – Jakarta
- Hana Aero Nusantara Agent PT., a Korindo Group Company – Jakarta
- Jalan Tour (Taurina Travel Jaya PT.) – Jakarta
- Jualan Tour (Trimitra Jualan Wisata PT.) – Jakarta
- Kerub Pariwisata PT. – Bogor
- Medan Jaya PO. – Bogor
- Nawang Duta Teknik PT. – Jakarta
- Panah Tiara PT. – Jakarta
- Panorama Transportasi Tbk. PT. – Jakarta
- Pratama Sedangmas Motor PT. – Jakarta
- Prima Sentris Santosa PT. – Cibinong
- Primajasa Perdanarayutama PT. – Jakarta
- Rahayu Santosa PT. – Cibinong
- Rantai Laut PT. – Jakarta Pusat
- Restindo Dayatama PT. – Cibinong
- Restu Ibu PT., a Blue Bird Group Company – Bogor
- Santika Hotel BSquare Sepinggan Airport – Balikpapan
- Santosa Motor PT., an INDOMOBIL Group Company - Bogor
- Sentras Varitama PT. – Sentul Bogor
- Serasi Autoraya PT. – Astra Group Company
- Serasi Logistic PT. – Astra Group Company
- Sew Trisula Global PT.
- Surya Lintas Nusantara PT. – Jakarta
- Surya Putra Sarana PT.
- Teguh Pratama PT. – Jakarta
- Trac (Astra Rent A Car) – Astra Group Company
- TransJakarta (Busway)
- Wisma Keiai Indonesia PT. - Jakarta
- Ziegler Indonesia PT., a Blue Bird Group Company – Cikarang